





QUALIFICATION PACK – OCCUPATIONAL STANDARD FOR INFRASTRUCTURE EQUIPMENT INDUSTRY

What are Occupational Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Introduction

Qualification Pack - Concrete Pump Operator

SECTOR: INFRASTRUCTURE EQUIPMENT

SUB SECTOR: Equipment Operations

OCCUPATION: Operator

REFERENCE ID: IES/Q0107

ALIGNED TO: NCO-2004/ NIL

Brief Job Description:A concrete pump operator controls, or operates power-driven, stationary, or portable pumps and manifold systems to transfer concrete or slurries to and from various vessels and pipes to the required location.

Personal Attributes:This job requires the individual to have good hand eye coordination as also comply with industry regulations. Willingness to work, strong work ethics, and courteous behaviour with co – workers are equally desirable. He should also be physically agile, strong, have good eye sight and not suffer from colour-blindness.









Qualifications Pack Code	_	IES/Q0107		
Job Role		Concrete Pump Operator		
Credits(NSQF)	TBD	Version number	1.0	
Sector	Infrastructure	Drafted on	16/02/15	
	Equipment			
Sub-sector	Equipment	Last reviewed on	31/03/15	
	Operations			
Occupation	Operator	Next review date	31/03/17	

Job Role	Concrete Pump Operator	
Role Description	A concrete pump operator controls, or operates power-driven, stationary, or portable pumps and manifold systems to transfer concrete or slurries to and from various vessels and pipes to the required location.	
NSQF level Minimum Educational Qualifications* Maximum Educational Qualifications*	Preferably Class VIII NA	
Training (Suggested but not mandatory)	Certification Training in concrete pump operations preferred	
Experience	In lieu of minimum qualification, the incumbent should have 2 years of experience in concrete pump operations	
Applicable National Occupational Standards (NOS)	Compulsory 1. IES/N0119Carry out pre-operations checks on a concrete pump 2. IES/N0120Operate Concrete Pump 3. IES/N0121Perform routine maintenance and troubleshooting of a concrete pump 4. IES/N7601Comply with worksite health and safety guidelines Optional: N.A.	
Performance Criteria	As described in the relevant OS units	







Keywords /Terms	Description		
Sector	Sector is a conglomeration of different business operations having similar		
	businesses and interests. It may also be defined as a distinct subset of the		
	economy whose components share similar characteristics and interests.		
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics		
	and interests of its components.		
Vertical	Vertical may exist within a sub-sector representing different domain areas		
	or the client industries served by the industry.		
Occupation	Occupation is a set of job roles, which perform similar/related set of		
	functions in an industry.		
Function	Function is an activity necessary for achieving the key purpose of the sector,		
	occupation, or area of work, which can be carried out by a person or a		
	group of persons. Functions are identified through functional analysis and		
	form the basis of OS.		
Sub-functions	Sub-functions are sub-activities essential to fulfil achieving the objectives of		
	the function.		
Job role	Job role defines a unique set of functions that together form a unique		
	employment opportunity in an organization.		
Occupational Standards	OS specify the standards of performance an individual must achieve when		
(OS)	carrying out a function in the workplace, together with the knowledge and		
	understanding; he/she needs to meet that standard consistently.		
	Occupational Standards are applicable both in the Indian and global		
	contexts.		
Performance Criteria	Performance Criteria are statements that together specify the standard of		
	performance required when carrying out a task.		
National Occupational	NOS are Occupational Standards which apply uniquely in the Indian context.		
Standards (NOS)			
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a		
	qualifications pack.		
Qualifications Pack(QP)	Qualifications Pack comprises the set of OS, together with the educational,		
	training and other criteria required to perform a job role. A Qualifications		
	Pack is assigned a unique qualification pack code.		
Unit Code	Unit Code is a unique identifier for an Occupational Standard, which is		
	denoted by an 'N'.		
Unit Title	Unit Title gives a clear overall statement about what the incumbent should		
	be able to do.		
Description	Description gives a short summary of the unit content. This would be		
	helpful to anyone searching on a database to find the required one.		
Scope	Scope is the set of statements specifying the range of variables that an		
	individual may have to deal with in carrying out the function which have a		
	critical impact on the quality of required performance.		
Knowledge and	Knowledge and Understanding are statements which together specify the		
Understanding	technical, generic, professional and organizational specific knowledge that		
	an individual needs in order to perform up to the required standard.		







Acronyms

Keywords /Terms	Description
OS	Occupational Standard(s)
NOS	National Occupational Standard(s)
QP	Qualifications Pack
NSQF	National Skill Qualifications Framework
ITI	Industrial Training Institute
HCV	Heavy Commercial Vehicle
SHE	Safety Health and Environment
SOP	Standard Operating Procedure
TBD	To Be Determined





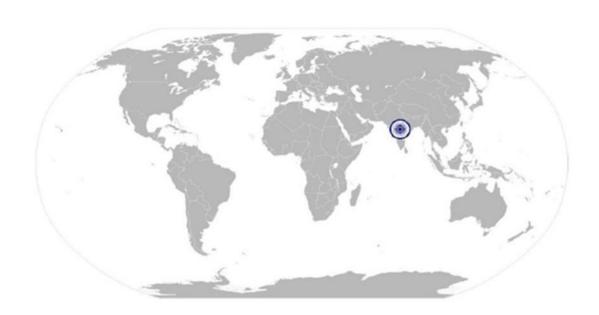




IES/N0119

Carry out pre-operations checks on a concrete pump

National Occupational Standard



Overview

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Ability for activities that need to be carried out to prepare the concrete pump for a shift.







Unit Code	IES/N0119		
Unit Title (Task)	Carry out pre-operations checks on a concrete pump		
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills & Ability for activities that need to be carried out to prepare the concrete pump for a shift.		
Scope	Pre-operation checks Desumentation and Reporting		
Doufoumones Cuitonio/DC	Documentation and Reporting		
Performance Criteria(PC			
Element	Performance Criteria		
Pre-Operation Checks	 To be competent, the user/individual on the job must be able to: PC1. Adhere to time limits given by supervisor PC2. Visually inspect the body and components for cracks, leakages, and ensure all switches are in neutral. PC3. Check that oil levels of engine, transmission, radiant coolant and brake are as per manufacturer's indicators PC4. Check differential and hydraulic oil levels PC5. Check water level and contamination in the water tank PC6. Conduct visual inspection to check the various controls, gauges, warning lamp, emergency button and other safety devices PC7. Check Transfer tube/Rock Valve/Gate Valve/S tube for wear and tear and adjust sealing gap if required PC8. Check delivery line for tensioners, reducers, bends, couplings, wedges/clips, leakages, and pipe support and wall thickness PC9. Check and set out all necessary work signs as required PC10. Clean air filter dust bowls and check the gasket and inner filter PC11. Top up coolant and oil in engine, transmission, etc. if necessary as per manufacturer's indicators PC12. Inspect all greasing points to ensure that all greasing pins and pivots points are well greased. PC13. Examine the compressor unit (if available)and all fittings PC14. Walk completely around the concrete pump checking that no one is under or on the machine before operating 		
Documentation and	PC15. Maintain a checking/maintenance logbook to record all activities		
Reporting	performed before starting the concrete pump		
	PC16. Report defects precisely to the supervisor if beyond scope of his role		
Knowledge and Underst	anding (K)		
A. Organizational Context (Knowledge of the company / organization and	 The user/individual on the job needs to know and understand: KA1. The organization's procedures and guidelines related to Concrete pump operations KA2. Working of engine, transmission, hydraulic system, their use and function 		
its processes)	KA3. Common hazards in the work area and workplace procedures to deal with themKA4. Safety policy of the company		









IES/N0119 C	arry out pre-operations checks on a concrete pump
	 KA5. Procedure of filling diesel, hydraulic oil, coolant etc., in the machine KA6. The performance standards & procedures followed in the company KA7. Reporting structure in the company KA8. Escalation matrix for reporting unresolved problems KA9. Timeframe in which the complaint/problem should be resolved KA10. Implications of delays in process to the company KA11. Cost of equipment and loss for the company that result from damage of equipment and direct/ indirect cost of accidents KA12. Work target and review mechanism with supervisor for obtaining/giving feedback related to performance process KA13. Location of tools KA14. Contact person in case of queries on procedure or products KA15. Location and process for storage and disposal of waste material disposal of waste material KA16. Safety Policy of the company
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. Different types of concrete pumps and their use and function KB2. Working of engine, transmission, their use and function KB3. Principles of friction KB4. Significance of greasing and oiling parts of a concrete pump that need routine lubrication KB5. Procedure of filling diesel, coolant in the machine KB6. Method of greasing and lubrication KB7. Method to identify the grade and quality of oil to be used KB8. Instrument panel, their location and operation KB9. The various types of hand signals used on the site KB10. Controls, levers and switches in order to operate the concrete pump properly KB11. Optimal working condition of concrete pump components KB12. Optimal engine oil pressure, radiator coolant temperature KB13. Visual checks to identify damage, defects, cracks or leaks beforehand
Skills (S)	
A. Core Skills / Generic Skills	Writing Skills The user/ individual on the job needs to know and understand how to: SA1. Record any deviations/ incidents as per prescribed norms Reading Skills The user/ individual on the job needs to know and understand how to: SA2. Read and comprehend basic English to read manuals of operations SA3. Read instructions, guidelines/procedures/rulesrelated to the worksite and equipment operations Oral Communication (Listening and Speaking Skills) The user/ individual on the job needs to know and understand how to: SA4. Give clear instructions to co-workers, subordinates and other personnel
B. Professional Skills	SA5. Use correct technical terms while interacting with supervisor Decision Making The user/ individual on the job needs to know and understand how to:









IES/N0119 Carry out pre-operations checks on a concrete pump

SB1. Decide when to conduct maintenance checks

Plan and Organize

The user/individual on the job needs to know and understand how to:

- SB2. Work with supervisors/ team mates to carry out work related tasks
- SB3. Plan work according to the required schedule and location
- SB4. Plan for cleaning and lubricating the concrete pump every day

Customer Centricity

The user/individual on the job needs to know and understand how to:

SB5. Provide service of the highest order to ensure customer satisfaction

Problem Solving

The user/individual on the job needs to know and understand how to:

SB6. Identify immediate or temporary solutions to resolve mechanical issues

SB7. Judge when to seek assistance from supervisor

Analytical Thinking

The user/individual on the job needs to know and understand how to:

SB8. Identify cause and effect relations in his area of work

Critical Thinking

The user/ individual on the job needs to know and understand how to:

SB9. Analyse, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently



NOS Version Control

NOS Code		IES/N0119	
Credits(NSQF)	TBD	Version number	1.0
Sector	Infrastructure Equipment	Drafted on	16/02/15
Industry Sub-sector	Equipment Operations	Last reviewed on	31/03/15
Occupation	Operator	Next review date	31/03/17

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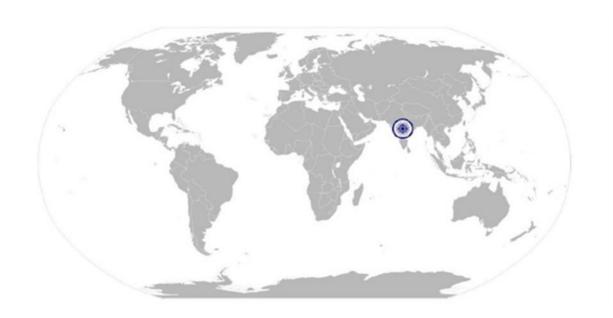






IES/N0120 Operate Concrete Pump

National Occupational Standard



Overview

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Ability for activities that are required for operating a concrete pump







IES/N0120	Operate Concrete Pump
Unit Code	IES/N0120
Unit Title (Task)	Operate Concrete Pump
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills
	& Ability for activities that are required for operating a concrete pump
Scope	This unit/task covers the following:
_	Pumping Operation
Performance Criteria(P	
Element	Performance Criteria
	To be competent, the user/individual on the job must be able to:
Pumping Operation	PC1. Plan and organize the job according to given instructions
	PC2. Carry out all pre-use and running checks
	PC3. Ensure the integrity of pipelines that are connected to pumps and truck
	mixers prior to concrete transfer
	PC4. Receive verbal orders or over radio to determine amount of concrete to
	be pumped.
	PC5. Appropriately regulate the concrete flow to match the requirement of
	the project
	PC6. Inspect the concrete mix to ensure that the concrete is pumpable
	PC7. Communicate with other workers and supervisors using signals, radios,
	or telephones, to start and stop flow of concrete. PC8. Inspect equipment to ensure that tank levels, temperatures, chemical
	amounts, and pressures are at specified levels
	PC9. Report any abnormalities if necessary.
	PC10. Record operating data such as products and quantities pumped, stocks
	used, gauging results, and operating times.
	PC11. Clean, lubricate, and repair pumps and vessels, using hand tools and
	equipment as per industry standard
	PC12. Check pressure levels of concrete is as per requirement, by using
	calibrated pressure gauges or by reading mercury gauges and tank
	charts
	PC13. Check levels of concrete is as per requirement, by using calibrated rods
	or by reading mercury gauges and tank charts
	PC14. Check appropriate consistency of the concrete solution for smooth flow
	PC15. Check appropriate consistence of the concrete solution for smooth flow
	PC16. Carry out reverse flow incase required to clear the pump of concrete
	PC17. Use the emergency stop button to disable all power to the concrete
	pump in case of a crisis, as per operator manual
Knowledge and Unders	
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. Job specific documents e.g. daily maintenance checklist and importance
(Knowledge of the	of the same
company /	KA2. Common hazards in the work area and workplace procedures to deal
organization and	with them
its processes)	KA3. Safety policy of the company
	KA4. Risk and impact of not following defined procedures/ work instructions







IES/N0120	Operate Concrete Pump	
	KA5. The performance standards & procedures followed in the company	
	KA6. Reporting structure in the company	
	KA7. Escalation matrix for reporting unresolved problems	
	KA8. Timeframe in which the complaint/problem should be resolved	
	KA9. Implications of delays in process to the company	
	KA10. Cost of equipment and loss for the company that result from damage of	
	equipment and direct/ indirect cost of accidents	
	KA11. Work target and review mechanism with supervisor for obtaining/	
	giving feedback related to performance process	
	KA12. Location of tools	
	KA13. Contact person in case of queries on procedure or products	
	KA14. Location and process for storage and disposal of waste material	
B. Technical	The user/individual on the job needs to know and understand:	
Knowledge	KB1. Working of engine, transmission, their use and function	
	KB2. The interconnections and capacities of pipelines, valve manifolds,	
	pumps, and tankage.	
	KB3. The procedure of turning on and off the concrete pump	
	KB4. The functioning of a transit mixer	
	KB5. The properties of concrete	
	KB6. The working of a transit mixer and a concrete pump	
	KB7. The method of reversing the flow of the pump when required	
	KB8. The procedure of cleaning the pump and valve	
	KB9. The pressure and flow of concrete required for different heights	
	KB10. Instruments panel, their significance, location and operation	
	KB11. Controls, levers and switches in order to operate the concrete pump	
	properly	
	KB12. Optimal working condition of concrete pump	
	KB13. Optimal engine oil pressure, radiator coolant temperature	
	KB14. General safety rules for operating a concrete pump	
	KB15. All safety signs and other emergency signals	
	KB16. The procedure and requirement of using the emergency button	
	KB17. Various methods of testing the concrete namely slump test, vebe test,	
	compression test etc	
	KB18. Basic principles of hydraulics	
	KB19. The hydraulic circuit and components using hydraulic symbols	
	KB20. Best practices in pipe laying	
	KB21. The location and use of the emergency stop button	
Skills (S)	RB21. The location and ase of the emergency stop batton	
A. Core Skills /	Writing Skills	
Generic Skills	The user/ individual on the job needs to know and understand how to:	
Generic Skins	SA1. Record any deviations/ incidents as per prescribed norms	
	Reading Skills	
	The user/ individual on the job needs to know and understand how to:	
	SA2. Read and comprehend basic English to read manuals of operations	
	SA3. Interpret stakes and signage on the road and during worksite operations	
	SA4. Read instructions, guidelines/procedures/rulesrelated to the worksite	









IES/N0120	Operate Concrete Pump		
	and equipment operations		
	Oral Communication (Listening and Speaking Skills)		
	The user/ individual on the job needs to know and understand how to:		
	SA5. Give clear instructions to co-workers, subordinates and other personnel		
	SA6. Use correct technical terms while interacting with supervisor		
B. Professional Skills	Decision Making		
	The user/individual on the job needs to know and understand how to:		
	SB1. Assess for any damage/faulty component in the concrete pump and		
	take action accordingly		
	SB2. Decide when to perform appropriate driving operations i.e. forward,		
	reverse, 'U' turn, tight spot		
	Plan and Organize		
	The user/ individual on the job needs to know and understand how to:		
	SB3. Work with supervisors/ team mates to carry out work related tasks		
	SB4. Plan work according to the required schedule and location		
	Customer Centricity		
	The user/ individual on the job needs to know and understand how to:		
	SB5. Provide service of the highest order to ensure customer satisfaction		
	Problem Solving		
	The user/ individual on the job needs to know and understand how to:		
	SB6. Identify immediate or temporary solutions to resolve mechanical issues		
	SB7. Judge when to seek assistance from supervisor		
	Analytical Thinking		
	The user/ individual on the job needs to know and understand how to:		
	SB8. Identify possible ways to improve operational efficiency		
	SB9. Suggest methods to avoid accidents/errors while operating machine		
	Critical Thinking		
	The user/individual on the job needs to know and understand how to:		
	SB10. Analyse, evaluate and apply the information gathered from		
	observation, experience, reasoning, or communication to act efficiently		

NOS Version Control

NOS Code	IES/N0120		
Credits(NSQF)	TBD	Version number	1.0
Sector	Infrastructure Equipment	Drafted on	16/02/15
Industry Sub-sector	Equipment Operations	Last reviewed on	31/03/15
Occupation	Operator	Next review date	31/03/17

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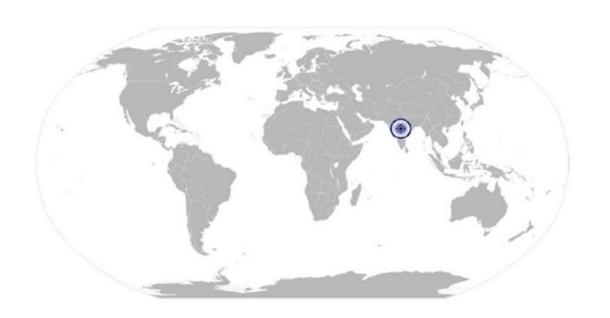






IES/N0121Perform routine maintenance and troubleshooting of a concrete pump

National Occupational Standard



Overview

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Ability for activities that are required for performing routine maintenance and troubleshooting on the concrete pump.







National Occupational Standards

IES/N0121Perform routine maintenance and troubleshooting of a concrete pump

Unit Code	IES/N0121
Unit Title (Task)	Perform routine maintenance and troubleshooting of a concrete pump
Description	This unit provides Performance Criteria, Knowledge & Understanding and Skills
•	& Ability for activities that are required for performing routine maintenance
	and troubleshooting on the concrete pump.
Scope	This unit/task covers the following:
330,00	
	Routine maintenance
	Basic diagnostics and troubleshooting
	Documentation and Reporting
Performance Criteria(PC	
Element	Performance Criteria
Routine maintenance	To be competent, the user/individual on the job must be able to:
	PC1. Assess the right service schedule by tracking machine operating hours
	PC2. Clean air filter dust bowls at regular intervals
	PC3. Clean the pump and valves as per standard operating procedures
	PC4. Replenish coolants, lubricants and fluids everyday
	PC5. Grease all greasing pins and pivot points everyday
	PC6. Check battery levels and condition of the terminals and carry out minor
	adjustments if required
	PC7. Check and maintain the tyre rims, air pressure, wheel nuts and treads as
	per manufacturer's indications
Basic diagnostics and	PC8. Ensure the machine is on firm and level ground before attempting to
troubleshooting	carry out any maintenance; track machine operating hours to assess the
	right service schedule
	PC9. Complete timely and legibly daily/ weekly maintenance sheets as
	provided by the company
	PC10. Ensure that no maintenance task on any part of the equipment is
	performed when running or still hot
	PC11. Assess when the problem is beyond his competence and report the
	problem to suitably qualified and competent personnel
	PC12. Diagnose the problem
	PC13. Handle and dispose waste based on environmental guidelines at the
	work place
Documentation and	PC14. Follow reporting procedures as laid down by the employer
Reporting	PC15. Complete all documentation in the prescribed standards in a timely
	manner
	PC16. Report and escalate problems/ incidents as required in a timely manner
	PC17. Report defects precisely to the supervisor if beyond scope of his role
Knowledge and Unders	
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. Job specific documents e.g. daily maintenance checklist and importance
(Knowledge of the	of the same
company /	KA2. Common hazards in the work area and workplace procedures to deal
organization and	with them
its processes)	KA3. Safety policy of the company







IES/N0121Perform	IES/N0121Perform routine maintenance and troubleshooting of a concrete pump						
	KA4. Risk and impact of not following defined procedures/ work instructions						
	KA5. The performance standards & procedures followed in the company						
	KA6. Reporting structure in the company						
	KA7. Escalation matrix for reporting unresolved problems						
	KA8. Timeframe in which the complaint/problem should be resolved						
	KA9. Implications of delays in process to the company						
	KA10. Cost of equipment and loss for the company that result from damage of						
	equipment and direct/ indirect cost of accidents						
	KA11. Work target and review mechanism with supervisor for obtaining/						
	giving feedback related to performance process						
	KA12. Location of tools						
	KA13. Contact person in case of queries on procedure or products						
	KA14. Location and process for storage and disposal of waste material						
B. Technical	The user/individual on the job needs to know and understand:						
Knowledge	KB1. Controls, levers and switches needed to operate the concrete pump						
	properly						
	KB2. Basic physics and mechanics involved in various functions of the						
	concrete pump						
	KB3. Common defects and general causes of breakdown						
	KB4. Response to emergency situations						
	KB5. The optimal levels of control indicators e.g. fuel gauge, engine oil						
	pressure, temperature, hydraulic pressure and oil levels						
	KB6. Possible sources of any unusual sound emanating from the engine						
	THE STATE OF THE S						
	KB7. Methods to avoid the choking in concrete pump						
	KB7. Methods to avoid the choking in concrete pump KB8. Scheduled maintenance of concrete pump using maintenance charts						
Skills (S)	KB7. Methods to avoid the choking in concrete pump KB8. Scheduled maintenance of concrete pump using maintenance charts						
Skills (S) A. Core Skills /	KB7. Methods to avoid the choking in concrete pump KB8. Scheduled maintenance of concrete pump using maintenance charts KB9. Best practices in pipe cleaning methods						
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IES/N0121Perform routine maintenance and troubleshooting of a concrete pump

SB4. Plan work according to the required schedule and location
SB5. Plan for regular maintenance on a daily basis before machine operations

Customer Centricity

The user/ individual on the job needs to know and understand how to: SB6. Provide service of the highest order to ensure customer satisfaction

Problem Solving

The user/individual on the job needs to know and understand how to:

SB7. Identify immediate or temporary solutions to resolve mechanical issues

SB8. Judge when to seek assistance from supervisor

Analytical Thinking

The user/individual on the job needs to know and understand how to:

SB9. Identify possible ways to improve operational efficiency

SB10. Check for damages and diagnose common problems in the concrete pump and take relevant action

Critical Thinking

The user/individual on the job needs to know and understand how to:

SB11. Analyse, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently

NOS Version Control



NOS Code		IES/N0121	
Credits(NSQF)	TBD	Version number	1.0
Sector	Infrastructure Equipment	Drafted on	16/02/15
Industry Sub-sector	Equipment Operations	Last reviewed on	31/03/15
Occupation	Operator	Next review date	31/03/17

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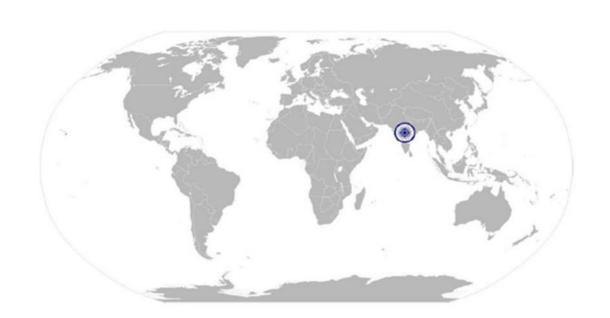




IES/N7601

Comply with worksite health and safety guidelines

National Occupational Standard



Overview

This unit is about adhering to health and safety requirements at the worksite during equipment operations.







IE	S/N7601	Comply with worksite health and safety guidelines
Un	it Code	IES/N7601
Un	it Title (Task)	Comply with worksite health and safety guidelines
De	scription	This unit is about adhering to health and safety requirements at the worksite
		during equipment operations.
Scc	ppe	This unit/task covers the following:
		Worksite health and safety
Pei	rformance Criteria(Po	C) w.r.t. the Scope
Ele	ement	Performance Criteria
Wo	orksite health and	To be competent, the user/individual on the job must be able to:
saf	ety	PC1. Comply with safety, health, security and environment related
		regulations/ guidelines at the work site
		PC2. Use Personal Protective Equipment (PPE) and other safety gear such as
		seat belt, body protection, respiratory protection, eye protection, ear
		protection and hand protection
		PC3. Follow safety measures during operations to ensure that the health and
		safety of self or others (including members of the public) is not at risk
		PC4. Carry out operations as per the manufacturer's and worksite related
		health and safety guidelines
		PC5. Handle the transport, storage and disposal of hazardous materials and
		waste in compliance with worksite health, safety and environmental
		guidelines
		PC6. Follow safety regulations and procedures with regard to worksite
		hazards and risks
		PC7. Operate various grades of fire extinguishers, as applicable
		PC8. Support in administering basic first aid and report to concerned team
		members, as required, in case of an accident
		PC9. Respond promptly and appropriately to an accident/ incident or
		emergency situation, within limits of your role and responsibility
		PC10. Record and report details related to operations, incidents or accidents,
I/ m		as applicable
	owledge and Undersi Organizational	The user/individual on the job needs to know and understand:
Α.	Context	KA1. Health, safety, environmental(HSE) and security related policies/
	(Knowledge of the	guidelines of the organization and the worksite
	company /	KA2. The importance of complying with health, safety, environmental and
	organization and	security guidelines at the worksite and during operations
	its processes)	KA3. Contact details of personnel responsible for Health, Safety and
	its processes,	environment (HSE) related matters
		KA4. Location of worksite storage, SHE team and safe assembly points
		KA5. Concerned personnel to reach out in case of emergencies and
		accidents/ incidents
		KA6. Reporting and documentation procedures for HSE and security matters
В.	Technical	The user/individual on the job needs to know and understand:
	Knowledge	KB1. Manufacturer's guidelines related to health and safety requirements
		KB2. Common types of health, safety, environment and security risks related
		in the state of th







IES/N7601	Comply with worksite health and safety guidelines
IES/N7601	to the worksite health and safety guidelines to the worksite and operations KB3. Types, use and importance of Personal Protective Equipment (PPE) and other safety gear KB4. Safe working practices to avoid common hazards and risks KB5. Guidelines for transport, storage and disposal of hazardous materials and waste KB6. Types of common hazards and risks at the worksite including fire, electrical, gas emergencies, accidents, incidents, structure collapse, machine breakdown KB7. Knowledge of safe lockdown/ stop of machinery use in case of emergencies and incidents/ accidents KB8. Types of fire extinguishers and their use
	 KB9. Common injuries and appropriate basic first aid treatment eg. electrical shock, bleeding, wounds, fractures, minor burns, eye injuries KB10. The importance of washing the hopper and pipeline with proper tools instead of bare hands KB11. The need to maintain a safe distance from any overhead electrical lines during operation
Skills (S)	
A. Core Skills / Generic Skills	Writing Skills The user/ individual on the job needs to know and understand how to: SA1. Document and report any health and safety related incidents/ accidents Reading Skills The user/ individual on the job needs to know and understand how to: SA2. Read and comprehend basic English to read manuals of operations SA3. Read all organizational and equipment related health and safety manuals and documents SA4. Read instructions, guidelines/procedures/rulesrelated to the worksite and equipment operations
	Oral Communication (Listening and Speaking Skills)
	The user/ individual on the job needs to know and understand how to: SA5. Give clear instructions to co-workers, subordinates and other personnel SA6. Use correct technical terms while interacting with supervisor
B. Professional Skills	The user/ individual on the job needs to know and understand how to: SP1 Make an appropriate timely decision in responding to
	SB1. Make an appropriate timely decision in responding to emergencies/accidents in line with organizational/ worksite guidelines SB2. Use correct PPE and other safety gear while at the worksite
	Plan and Organize
	The user/ individual on the job needs to know and understand how to: SB3. Work with supervisors/ team mates to carry out work related tasks SB4. Plan work according to the required schedule and location
	Customer Centricity
	The user/ individual on the job needs to know and understand how to: SB5. Build and maintain positive and effective relationships with colleagues and customers









IES/N7601	Comply with worksite health and safety guidelines
	Problem Solving
	The user/ individual on the job needs to know and understand how to:
	SB6. Seek appropriate assistance from other sources to resolve problems
	Analytical Thinking
	The user/ individual on the job needs to know and understand how to:
	SB7. Assess the intensity of the fire accident and operate fire extinguishers
	Critical Thinking
	The user/ individual on the job needs to know and understand how to:
	SB8. Analyse, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently

NOS Version Control

NOS Code		1ES/N7601				
Credits(NSQF)	TBD	Version number	1.0			
Sector	Infrastructure Equipment	Drafted on	16/02/15			
Industry Sub-sector	Equipment Operations	Last reviewed on	31/03/15			
Occupation	Operator	Next review date	31/03/17			

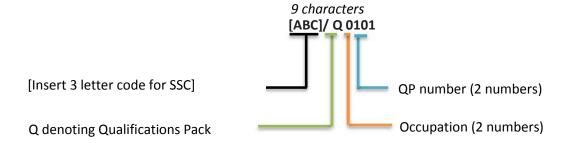
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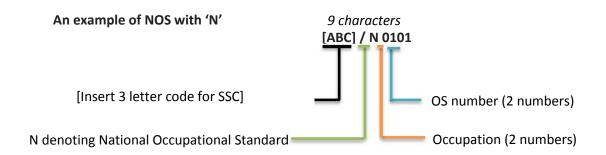


Nomenclature for QP and NOS units

Qualifications Pack



Occupational Standard







Nomenclature for QP and NOS units

The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers			
Equipment Operations	1 to 10			
Equipment Service and spares	11 to 20			
Equipment Production	21 to 40			
Equipment Sales	41 to 50			
Equipment Financing	51 to 55			
Core Enablers	56 to 65			
Other Enablers	66 to 75			
Common Occupations	76 to 85			

Sequence	Description	Example
Three letters	Industry name	IES
Slash	/	/
Next letter	Whether Q P or N OS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01







CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role Concrete Pump Operator

Qualification Pack IES/Q0107

Sector Skill Council INFRASTRUCTURE EQUIPMENT

Guidelines for Assessment

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
- 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
- 4. Individual assessment agencies will create unique evaulations for skill practical for every student at each examination/training center based on this criteria
- 5. To pass the Qualification Pack , every trainee should score a minimum of 50% aggregate
- 6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

				Marks Allocation	
NOS	PC	Total Mark	Out Of	Theory	Skills Practical
IES/N0119Carry out pre-operations checks on a concrete pump	PC1. Adhere to time limits given by supervisor		2	0	2
	PC2. Visually inspect the body and components for cracks, leakages, and ensure all switches are in neutral.		2	0	2
	PC3. Check that oil levels of engine, transmission, radiant coolant and brake are as per manufacturer's indicators	45	4	1	3
	PC4. Check differential and hydraulic oil levels		3	0	3
	PC5. Check water level and contamination in the water tank		4	1	3







	1			
PC6. Conduct visual inspection to check the various controls, gauges, warning lamp, emergency button and other safety devices		4	1	3
PC7. Check Transfer tube/Rock Valve/Gate Valve/S tube for wear and tear and adjust sealing gap if required		3	0	3
PC8. Check delivery line for tensioners, reducers, bends, couplings, wedges/clips, leakages, and pipe support and wall thickness		4	1	3
PC9. Check and set out all necessary work signs as required		4	1	3
PC10. Clean air filter dust bowls and check the gasket and inner filter		3	0	3
PC11. Top up coolant and oil in engine, transmission, etc. if necessary as per manufacturer's indicators		2	0	2
PC12. Inspect all greasing points to ensure that all greasing pins and pivots points are well greased.		3	1	2
PC13. Examine the compressor unit (if available) and all fittings		2	0	2
PC14. Walk completely around the concrete pump checking that no one is under or on the machine before operating		3	1	2







	PC15. Maintain a checking/maintenance logbook to record all activities performed before starting the concrete pump		1	0	1
	PC16. Report defects precisely to the supervisor if beyond scope of his role		1	0	1
		Total	45	7	38
IES/N0120Operate a Concrete Pump	PC1. Plan and organize the job according to given instructions		3	0	3
	PC2. Carry out all pre- use and running checks		3	0	3
	PC3. Ensure the integrity of pipelines that are connected to pumps and truck mixers prior to concrete transfer		3	0	3
	PC4. Receive verbal orders or over radio to determine amount of concrete to be pumped.		4	1	3
	PC5. Appropriately regulate the concrete flow to match the requirement of the project	55	3	0	3
	PC6. Inspect the concrete mix to ensure that the concrete is pumpable		3	0	3
	PC7. Communicate with other workers and supervisors using signals, radios, or telephones, to start and stop flow of concrete.		4	1	3
	PC8. Inspect equipment to ensure that tank levels, temperatures, chemical amounts, and pressures are at specified levels		4	1	3







PC9. Report any abnormalities if		3	0	3
necessary.				
PC10. Record operating data such as products and quantities pumped, stocks used, gauging results, and operating times.		4	1	3
PC11. Clean, lubricate, and repair pumps and vessels, using hand tools and equipment as per industry standard		3	0	3
PC12. Check pressure levels of concrete is as per requirement, by using calibrated pressure gauges or by reading mercury gauges and tank charts		4	1	3
PC13. Check levels of concrete is as per requirement, by using calibrated rods or by reading mercury gauges and tank charts		4	1	3
PC14. Check appropriate consistency of the concrete solution for smooth flow		3	0	3
PC15. Check appropriate consistence of the concrete solution for smooth flow		1	0	1
PC16. Carry out reverse flow incase required to clear the pump of concrete		3	0	3
PC17. Use the emergency stop button to disable all power to the concrete pump in case of a crisis, as per operator manual		3	0	3
	Total	55	6	49







IES/N0121Perform routine maintenance and troubleshooting for a concrete Pump	PC1. Assess the right service schedule by tracking machine operating hours		4	1	3	
	PC2. Clean air filter dust bowls at regular intervals			2	0	2
	PC3. Clean the pump and valves as per standard operating procedures		2	0	2	
	PC4. Replenish coolants, lubricants and fluids everyday		3	1	2	
	PC5. Grease all greasing pins and pivot points everyday		2	0	2	
	PC6. Check battery levels and condition of the terminals and carry out minor adjustments if required PC7. Check and maintain the tyre rims, air pressure, wheel nuts and treads as per manufacturer's indications	45	2	0	2	
			3	0	3	
	PC8. Ensure the machine is on firm and level ground before attempting to carry out any maintenance; track machine operating hours to assess the right service schedule		3	0	3	
	PC9. Complete timely and legibly daily/ weekly maintenance sheets as provided by the company		3	0	3	
	PC10. Ensure that no maintenance task on any part of the equipment is performed when running or still hot		3	1	2	







		ı	1	1	
	PC11. Assess when the problem is beyond his competence and report the problem to suitably qualified and competent personnel		3	1	2
	PC12. Diagnose the problem		1	0	1
	PC13. Handle and dispose waste based on environmental guidelines at the work place PC14. Follow		4	1	3
	reporting procedures as laid down by the employer		3	1	2
	PC15. Complete all documentation in the prescribed standards in a timely manner		3	0	3
	PC16. Report and escalate problems/ incidents as required in a timely manner		2	0	2
	PC17. Report defects precisely to the supervisor if beyond scope of his role		2	0	2
		Total	45	6	39
4. IES/N7601 Comply with worksite health and safety guidelines	PC1. Comply with safety, health, security and environment related regulations/ guidelines at the work site		2	0	2
	PC2. Use Personal Protective Equipment (PPE) and other safety gear such as seat belt, body protection, respiratory protection, eye protection, ear protection and hand protection PC3. Follow safety measures during	35	4	1	3
	operations to ensure that the health and safety of self or others (including members of		3	0	3







the public) is not a risk	t			
PC4. Carry out operations as per manufacturer's ar worksite related health and safety guidelines		4	1	3
PC5. Handle the transport, storage disposal of hazard materials and was compliance with worksite health, s and environmenta guidelines	ous re in fety	4	1	3
PC6. Follow safety regulations and procedures with regard to worksite hazards and risks		3	0	3
PC7. Operate varion grades of fire extinguishers, as applicable	us	3	0	3
PC8. Support in administering bas first aid and repor concerned team members, as required to the case of an accident and the case of accident and the case	red,	4	1	3
PC9. Respond promptly and appropriately to a accident/ incident emergency situati within limits of yo role and responsil	or on, ır	4	1	3
PC10. Record and report details rela to operations, incidents or accide as applicable	nts,	4	1	3
	Total	35	6	29